REPAY Honored in TSG's 2024 Real Transaction Metrics Awards

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ATLANTA--(BUSINESS WIRE)--Jan. 25, 2024-- Repay Holdings Corporation (NASDAQ: RPAY) ("REPAY"), a leading provider of vertically-integrated payment solutions, is proud to be honored by TSG (The Strawhecker Group) in its 2024 *Real Transaction Metrics Awards*. Powered by TSG's Global Experience Monitoring (GEM) platform, GEM monitors real card transactions and pings (not synthetic) from over 30 global locations across North America, South America, Europe, and Asia Pacific 24/7/365 to benchmark gateway performance. GEM is different from other monitoring solutions because it provides the client's perspective of performance.

REPAY received first place for *Highest Authorization Rate*. GEM tracks the percentage of authorization failures a gateway experiences each day unrelated to the issuer, network, or cardholder. REPAY had the lowest percent of failures in 2023.

Additionally, REPAY was runner-up for *Lowest Gateway Minute Outage (North America)*.

Performance data was assessed across more than 20 industry-leading global payments providers for 2023 to determine the *Real Transaction Metrics Awards*.

"We are honored to receive the Highest Authorization Rate Award from TSG for our employees' persistent commitment to providing exceptional gateway experiences," said David Guthrie, CTO of REPAY. "As we celebrate this recognition, our team will continue to expand and prove the potential of innovative payment processing technology for numerous industries."

Details about the *Real Transaction Metrics Awards* and the list of winners are available here.

About REPAY

REPAY provides integrated payment processing solutions to verticals that have specific transaction processing needs. REPAY's proprietary, integrated payment technology platform reduces the complexity of electronic payments for clients, while enhancing the overall experience for consumers and businesses.

About TSG

TSG (The Strawhecker Group) is a globally recognized analytics and consulting firm that supports the entire payments ecosystem, serving over 1,000 clients from Fortune 500 leaders to more than a dozen of the world's most valuable brands. Trusted by industry leaders, TSG's strategic services, market intelligence, and analytics merge to empower clients with actionable and accessible information. Please visit www.tsgpayments.com.

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