



Realtime Electronic Payments

REPAY Leads Industry in Mid-Year Gateway Performance Metrics, Earning Top Recognition from TSG

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Proprietary Gateway Technology Delivers Highest Authorization Rates and Fewest Outages in Competitive Analysis

ATLANTA--(BUSINESS WIRE)--Sep. 23, 2025-- [Repay Holdings Corporation](#) (NASDAQ: RPAY) ("REPAY"), a leading provider of vertically-integrated payment solutions, is proud to be honored by [TSG \(The Strawhecker Group\)](#) as the most reliable gateway provider according to key performance metrics. Based on mid-year data powered by TSG's [Global Experience Monitoring \(GEM\) platform](#), REPAY's gateway was recognized as having the highest authorization rate and lowest gateway minute outage.

GEM monitors real card transactions and pings from over 30 global locations across North America, South America, Europe, and Asia Pacific 24/7/365 to benchmark gateway performance. GEM is different from other monitoring solutions because it provides the client's perspective of performance.

For January through June 2025, REPAY's gateway earned first place recognition for *Highest Authorization Rate*. GEM evaluates this metric by tracking the percentage of authorization failures a gateway experiences daily unrelated to the issuer, network, or cardholder. Within the same timeframe in 2025, REPAY's gateway also earned first place recognition for *Lowest Gateway Minute Outage*. GEM pings locations in the United States and Canada to determine minute outages, recording an outage if at least 25% of location checks fail simultaneously. Additionally, REPAY was runner-up for *Best Gateway Uptime*, based on performance checks from over 35 global locations to determine the gateway's availability.

"Payment reliability is absolutely critical for today's merchants and enterprises," said Mike Trilli, GEM Product Manager at TSG. "When businesses partner with a payments provider that ensures exceptional availability and minimizes disruptions, they can boost revenue growth, safeguard customer loyalty, and eliminate operational friction. REPAY's gateway reliability and sustained high-level performance truly stood out to us."

"These mid-year results demonstrate the strength and reliability of our proprietary gateway technology," said David Guthrie, CTO of REPAY. "While many of our direct competitors rely on third-party solutions, REPAY's investment in our gateway infrastructure continues to deliver superior performance for our clients when it matters most."

About REPAY

[REPAY](#) provides integrated payment processing solutions to verticals that have specific transaction processing needs. REPAY's proprietary, integrated payment technology platform reduces the complexity of electronic payments for clients, while enhancing the overall experience for consumers and businesses.

About TSG

TSG (The Strawhecker Group) is a globally recognized analytics and consulting firm that supports the entire payments ecosystem, serving over 1,000 clients from Fortune 500 leaders to more than a dozen of the world's most valuable brands. Trusted by industry leaders, TSG's strategic services, market intelligence, and analytics merge to empower clients with actionable and accessible information. Please visit www.tsgpayments.com.

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